chromeOS

IT savvy

Secure and optimize your contact center with ChromeOS

A recent IDC report found that ChromeOS deploys 63% faster than other operating systems and is 36% easier to manage.[1] While driving both 19% higher agent productivity and a 33% reduction in ticket resolution time.[1]

Deploying ChromeOS enables contact centers to be cloud-first and agile while improving agent productivity, securing business data, and supporting IT teams with a stress-free device deployment and management experience.

Great service, productive agent experience, from anywhere with ChromeOS

Protect your business and customer information

Safeguard your business from growing threats and reduce employee errors with built-in and proactive security features.

- Google Safe Browsing stops employees from navigating to malicious sites
- Executables can't run on ChromeOS, providing built-in protection from malware
- Automatic and timely security updates
- Built-in Titan C security chip ensures devices stay secure, protects user identity, and ensures system integrity

Increase your agent productivity

Reduce the cognitive load on your agents with an intuitive and productive experience on ChromeOS.

- Familiar, intuitive, and error-free experience
- Fast and easy onboarding
- Reduce device downtime with background updates
- Built in productivity tools
- Easily share devices and pick up where you left off

Deploy and manage easily even with high turnover

Manage and deploy stress free even with high turnover rates and distributed workforces.

- Deploy devices within minutes with no imaging through cloud profiles
- Drop ship devices and manage from anywhere with zero-touch enrollment
- 600+ configurable policies
- Deprovision existing ChromeOS devices and set up new agents with quick wipe/reset
- Repurpose existing Windows and Mac devices to a managed Chromium environment with ChromeOS Flex

No reported ransomware attacks on ChromeOS devices, ever

24% fewer security attacks than other operating systems[1]

Deploy ChromeOS 63% faster than other operating systems[1]

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Tailored solutions that seamlessly integrate with your existing technology

ChromeOS Devices	Chrome Enterprise Recommended Partners	Works With Chromebook Accessories
Broad range of form factors, OEMs, and specs	Contact center solution partners:	Verified Works With Chromebook headsets

ChromeOS Devices
Broad range of form factors, OEMs, and specs

acer · ASUS · DELL · hp · Lenovo · SAMSUNG

Chrome Enterprise Recommended Partners
Contact center solution partners:

cisco · Edify · 8x8 · Five9 · dialpad · GENESYS · NICE CXone · odigo · RingCentral · talkdesk · VONAGE · ujet.cx

Virtualization partners:

CAMEYO · citrix · FRAME BY NUTANIX · VMware Horizon®

Works With Chromebook Accessories
Verified Works With Chromebook headsets

EPOS · poly · Jabra GN

From 27+ trusted partners:

StarTech.com · belkin · logitech · Targus

Platform & management: chromeOS

High-performance ChromeOS devices for agents

Wide range of fast, powerful clamshell/convertible laptops, Chromeboxes, and Chromebases designed to power agents with various work needs.

Integrate with your existing VDI infrastructure

Access your existing contact center infrastructure through virtualization on ChromeOS through leading VDI providers such as Citrix, VMware, and many more.

Easy to deploy cloud-first Chrome Enterprise Recommended solutions

ChromeOS verified and optimized cloud-first contact center solutions across ticketing, CRM, and LMS with AI embedded under the Chrome Enterprise Recommended program.

Optimized Works With Chromebook accessories

ChromeOS compatible headsets, monitors, mice, keyboard, webcams, headsets, and more from over 27+ trusted leading partners.

→ Contact your ITsavvy Account Manager or email info@itsavvy.com for more information